



AODA CUSTOMER SERVICE FEEDBACK FORM

Thank you for contacting Midwest Co-operative Services Inc. We value all of our customers and strive to meet everyone's needs. Feedback is vital to help us continue to improve the high quality of service we commit to providing our communities.

Please tell us about your experience with Midwest Co-operative Services Inc.

Date: _____ Location: _____

How satisfied are you with service you received at Midwest Co-operative Services Inc.?

- Very Satisfied
 Somewhat satisfied
 Neither satisfied nor dissatisfied
 Somewhat dissatisfied
 Very dissatisfied

Comments:

Was customer service provided to you in an accessible manner?

- Yes
 Somewhat
 No

Comments:

Did you experience any problems accessing our services?

- Yes
 Somewhat
 No

Comments:

Contact Information (optional)

Name: _____ Phone: _____

Email: _____ Preferred method of contact: Phone Email

Thank you,
Midwest Co-operative Services Inc.

Feedback may be completed and mailed to Midwest Co-operative Services Inc. 15 Hillcrest St E Teeswater, ON N0G 2S0 Box 39, dropped at your local area Midwest Co-operative store, sent by fax: 519-392-6846 or filled out online at www.midwestcoop.ca. This form may also be completed with assistance over the phone: 519-392-8692.